

ONE PULSE

OUR SHARED VALUES



SAFETY



INTEGRITY

OPEN &
TRANSPARENTLEARNING &
DEVELOPMENTPERFORMANCE
DRIVEN

INNOVATION

Annual SHE Workshop

RPCI conducted its Annual SHE Workshops at Delhi, Mumbai, Kolkata, Bangalore and Chennai for over 130 Safety Coordinators in the month of September.

The highlights of the workshop was the introduction of the new Golden Rule-Electrical Safety, Pink Note 19 and new safety booklets.

The Agenda also included-

- Revised SRA & Implementation
- ATEX - Basic Awareness Video
- SHE Branch Audit - MSOT
- Driving At Work (DAW)-Roadworthy Documents
- Incident Report Forms
- Fumigation Critical Safety Checkpoints
- PPE Implementation (A2P3)
- PFAS Inspection Documents
- SHE Talk Records - Monthly Data Submission



Going the Extra Mile

Customers become loyal customers when we can help them with a solution during their hour of crisis. This brilliant opportunity was grabbed by the Hi-tech city branch when the HSBC Hyderabad site managed by ISS Facility Management required urgent Sterifume treatment after an H1N1 case was detected at their site.

Mr. G Raju, Sr. Operations executive along with technician Mr. Raghunath, swung into action and provided the service in an extremely tight turn around time over the weekend and earned customer's appreciation.



It's never crowded along the extra mile. Wayne W Dyer

Pest Digital Survey App

Pest Digital Survey App (PDSA) has been recently introduced to our SSD Sales team. This app allows the Sales colleague to click pictures of the infested areas and mention his comments. At the end of the survey/inspection this app can generate a detailed structured report which can then be shared and discussed with the client, then and there.

This helps us in-

- Creating a differentiation factor and a WoW experience for the client
- Increase customer engagement
- Document the scope of work, establish targeted needs and thus provide a customized solution

Speak up!

Ethical concerns?

Speak to your manager, the HR team, call on **+91-22-40865647** or

email: speak-up@rentokil-initial.com

Got a question or a suggestion? Feel free to write to us on helpdesk@rentokil-pci.com